



To the UH College Suites Community:

Your health, welfare and safety are most important when you stay at UH College Suites. Noting that the news is dominated by Coronavirus (COVID-19), we wanted to personally reach out and let you know the decisions we've made to protect the health and safety of our students and staff.

We are closely monitoring the guidance of the World Health Organization and the Centers for Disease Control and Prevention regarding the spread of the virus. Our focus is to ensure we meet our residents' needs while doing our part to keep you, our staff, and our community safe. Colleges are to notify UH College Suites and the Health Department immediately of any known cases of Coronavirus (COVID-19) and work with us to determine a strategy for each individual case.

Here are some highlights:

- We've always been proud of the cleanliness at UH College Suites, and we know that keeping it clean and sanitized is even more important now.
- In addition to our daily cleaning efforts, we're increasing the time spent cleaning and sanitizing high touch point public areas, to include fob access points, elevator doors and buttons, door handles, locks and latches, and public bathroom fixture handles.
- We have restricted daytime and overnight guests visiting UH College Suites.
- The UH College Suites office will remain open. However, we have restricted access to our office with a gate at the entrance door. If you have a maintenance request please click the following link: [Submit Maintenance Request](#)
- Out of an abundance of caution, we also have removed the candy bowls located in the UH College Suites.
- Bottom line: we want you to feel comfortable at UH College Suites.

In addition, we are taking steps to ensure the welfare of our staff. This includes:

- If they are not feeling well or an immediate family member is not feeling well, we ask that they stay home to avoid passing it to others.
- Keep their hands clean and wash their hands properly. We ask that they use hand sanitizer whenever possible.
- Regularly wiping down and sanitizing their workspace.
- Maintain a healthy lifestyle (proper diet, sleep and exercise) to help keep their immune system strong.
- Importantly, if they have flu-like symptoms, they are advised to consult a doctor and seek medical care.

Your health and well-being are our highest priority and we truly appreciate the trust that you place in us when you stay at UH College Suites.

Below is a list of reminders we encourage you make a part of your daily routine.

- Notify your college if you are ill with **FEVER, COUGH, SHORTNESS OF BREATH**
- Wash Hands Often
- Cover Coughs and Sneezes
- Coughing and Sneezing into your Elbow is Recommended
- Avoid Touching Your Face
- Clean and Disinfect Often
- Avoid Others if you are Sick